Overview of Document Management and Tracking System for Distributors



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Prepared By: Dave Kiewra

System Benefits

- Immediate cost reduction and improved response times
- Reduce paper storage and processing
- Eliminate manual filing/retrieval of customer invoices, bills of lading
- Provide superior customer service with instantaneous access to information
- Eliminate inventory shrinkage while on delivery routes
- Identify missing BOLs on a daily basis

Process Overview

Document Types loaded into DMS

- Invoices to Customers
- Bills of Lading "BOL"
- Invoices from Vendors
- Checks
- "free form / Ad-hoc" scanning

Barcode & Scanning Process

Invoices to Customers & Vendors

- 1) ISS Rform:
 - a) Print stream generated from in-house accounting system is parsed.
 - b) Key data (Invoice/Order #) from print stream is used to create a barcode value, which it then adds to the printout originally formatted by accounting system to use as a cover page.
 - c) Metadata (DMS searchable fields) for this document types include: Customer #, Customer Name, Date, Total \$, Page #, Route #, Invoice (Order #) and is also extracted and stored as well.

2) ISS MetAppend:

- a) Cover page is scanned back in followed by relevant documents using a document scanner
- b) These multipage scans are split by cover page using barcode recognition and imported to Document Management System (DMS) with associated metadata, extracted from the original print stream.
- c) Audit Reports are generated to list documents/images imported to DMS (Invoice ID, # of entries, amount, total amount)

Checks

- a) Print stream generated from accounting system to print checks with barcode on check stock is parsed.
- b) Key data (Check #/Payee) from print stream is extracted to create a barcode value, which is then added on the back of the check printout with duplex option, or alternately, a cover page would be printed concurrent with the check run, drawing stock from a separate tray.
- c) A voided copy of the check with barcode will be printed as well and routed to an A/P folder for backup documentation
- d) Metadata (DMS searchable fields) include vendor name, vendor payee, check number and check amount are extracted for upload into DMS
- *e*) These multipage scans are split using barcode OCR and loaded with the associated metadata originally captured from the print stream into the DMS.

Cancelled Checks from Bank

- a) Cancelled checks returned by the bank are scanned upon receipt and are stored in the DMS with associated MetaData
- b) Metadata includes vendor payee, check #, amount, date

Bills of Lading

- a) BOL received from drives are scanned in at end of day via document scanner
- b) These multipage scans are split using barcode recognition and imported to Document Management System (DMS) with associated metadata, extracted from the original print stream.
- c) Audit Reports are generated to list documents/images imported to DMS (Invoice ID, # of entries, amount, total amount), with exception reports showing which BOLs are missing.

"Freeform / On-Demand Ad-Hoc" scans

- a) Subfolders & custom fields are set up in the DMS
- b) ISS Image Capture and document scanner are used to scan and index these documents
- c) Index fields include folder name, document type, and date
- d) .PDF scans are OCR'ed for full searchable text

Document Retrieval

All document searching and printing will be through the DMS web interface.